

ILLINOIS TELEPHONE CORPORATION :
 :
Application for a certificate to operate as a reseller :
of interexchange telecommunications services :
throughout the State of Illinois. :
 :

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name (including d/b/a, if any): FEIN # 36-4348003

Illinois Telephone Corporation

Address:

**2021 N. Mannheim Rd.
Melrose Park, IL 60160
800-480-4198**

2. Authority Requested: (Mark all that apply) 13-403 Facilities-Based Interexchange
 X 13-404 Resale and Local and/or Interexchange
 13-405 Facilities-based Local
3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

 X Part 710 Uniform System of Accounts for Telecommunications Carriers
**The Company will maintain its books and records in
accordance with GAAP.**

 X Part 735 Procedures Governing the Establishment of Credit, Billing,
Deposits, Termination of Service and Issuance of Telephone
Directories for Local Exchange Telecommunications Carriers in the
State of Illinois

 Section 735.180 Directories

 X Other **Part 250**

4.. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
- (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
- (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

Please see attached; however, none of the Appendices apply to Illinois Telephone since it is only seeking interexchange certification with this Application.

5. In what area of the state does the Applicant propose to provide service?

The areas currently serviced by SBC.

6. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application

**Jim Sacino
Vice President
2021 N. Mannheim Rd.
Melrose Park, IL 60160
800-480-4198 x201
Fax 708-531-0251
jrs@illinoistelephone.com**

- b) consumer issues
Same

- c) customer complaint resolution
Same

- d) technical and service quality issues
Same

- e) “tariff” and pricing issues
Same

- f) 9-1-1 issues
Same

- g) security/law enforcement
Same

Please identify each contact person’s (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address, if any.

7. Please check type of organization?

☐ Individual

☒ Corporation

☐ Partnership

Date corporation was formed: 7/29/2003

In what state?

☐ Other (Specify)

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Please see attached Exhibit #1.

9. List jurisdictions in which Applicant is offering service(s).

The jurisdictions currently serviced by SBC.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

☐ YES (Please provide details) ☒ NO

11. Have there been any complaints against the Applicant in any other jurisdiction?

☐ YES ☒ NO

If YES, describe fully.

12. Has Applicant provided service under any other name?

☐ YES ☒ NO

If YES, please list.

13. Will the Applicant keep its books and records in Illinois? ☒ YES ☐ NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see attached Exhibit #2.

15. List officers of Applicant.

Charles Burtell – President
Ruth Burtell – Vice President
Jim Sacino – Vice President

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ____ YES ____**X** NO

If YES, list entity.

17. How will Applicant bill for its service(s)?

Illinois Telephone Corporation owns a comprehensive, in house, billing software and database, that is currently used to send customer phone bills by mail.

18. How does Applicant propose to handle service, billing, and repair complaints?

Illinois Telephone Corporation currently uses a combination of billing software, document imaging, and remote access to SBC's provisioning software, to provide fast and accurate customer service over the phone. Customer complaints are quickly resolved by our live bilingual operators in an efficient manner due in part to the resources they have available at their workstations.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ____**X** YES _____ NO

20. What telephone number(s) would a customer use to contact your company?

1-800-480-4198
1-708-531-0250

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

____**X** YES _____ NO

22. Please describe Applicant's procedures to prevent slamming and cramming of customers?

Illinois Telephone Corporation requires all applications for service to either be written and signed by the customer, or recorded over the phone. During the application process, the customer service record associated with their current telephone service is compared with their application to verify authority. Applications which do not match with the current customer service record are not

processed. In regards to cramming, there are only few options/features which are not already included. The ones that are not included must either be checked on the application form that the customer signs, or recorded over the phone before Illinois Telephone will provide and bill it to the customer.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

☒ **X** YES ☐ NO (If no, please provide an explanation.)

Applicant is currently authorized to provide local exchange service and is abiding by the Administrative Code Parts.

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

☒ **X** YES ☐ NO

FINANCIAL

25. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Please see attached Exhibit #3.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? ☐ YES ☒ **X** NO

If YES, please list:

If NO, which facility provider(s)'s services does Applicant use?

SBC


27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Local and domestic long distance land line service for residential and small business.

28. Will technical personnel be available at all times to assist customers with service problems?
☒ **X** YES ☐ NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? _____YES _____NO

No payphone service to be provided.



Jim Sacino, Vice President

VERIFICATION


OATH

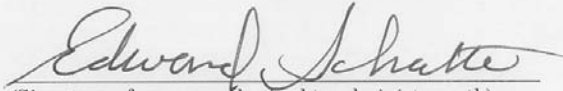
State of Illinois)
County of Cook) ss

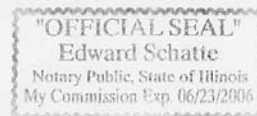
I, Jim Sacino, being first duly sworn and on states that I am Vice President at Illinois Telephone Company that I have examined the foregoing application and that to the best of my knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.


Jim Sacino

Subscribed and sworn to before me
This 16 day of December, 2005

Notary Public 
(Title of person authorized to administer oaths)


(Signature of person authorized to administer oath)



**NOT APPLICABLE SINCE THE COMPANY IS ONLY SEEKING INTEREXCHANGE
CERTIFICATION WITH THIS APPLICATION**

Appendix A

Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.
2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?
3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?
4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?
5. Will your company abide by 83 Illinois Administrative Code Part 732, "Customer Credits"?
6. Who will provide customer repair service for your company?
7. How many people does the company employ?
8. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?
9. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?
10. Does your company plan on filing to become an Eligible Telecommunications Carrier?
11. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?
12. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?
13. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?
14. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?
15. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

16. How does your company plan to solicit customers once it begins to provide local service?
17. Has your company provided service under any other name?
18. Have any complaints or judgments been levied against the company? (Instate, out-of-state, or FCC).

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Appendix B

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?
2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?
3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers?
4. Who will be responsible for building and maintaining the 911 database for your local exchange customers?
5. How often will your company update the 911 database with customer information?
6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge?
7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?
8. Will your company's proposal require any network changes to any of the 911 systems?
9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes?
10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

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Appendix C

Financial Questions for Applicants Seeking Local Exchange Service Authority

1. (Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts (“USOA”)?
2. Will records be maintained in accordance with Generally Accepted Accounting Principles (“GAAP”)?
3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?
4. Will applicants accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies?
5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes?
6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? What specific accounts or sub-accounts provide this data?
7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver?
8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?
9. Please attached a copy of applicant’s chart of accounts.

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Exhibit 1

Form **BCA-12.45/**
13.60

(Rev. August 2001)

Jesse White
Secretary of State
Department of Business Services
Springfield, IL 62756
http://www.sos.state.il.us
Domestic: (217) 782-5797
(217) 785-5782
Foreign: (217) 782-1837

See Note 1 for
payment instructions

APPLICATION FOR REINSTATEMENT
DOMESTIC/FOREIGN CORPORATION

File # 59752146

BUSINESS CORPORATION ACT

This space for use by Secretary of State

FILED

JUL 29 2003

JESSE WHITE
SECRETARY OF STATE

Submit in Duplicate

Date 7/29/03

Filing Fee \$ 100.00

(Note 1)

Approved: 3

1. (a) Corporate name as of the date of issuance of the certificate of dissolution or revocation:
ILLINOIS TELEPHONE COMPANY, INC

- (b) Corporate name if changed (note 2): _____

- (c) If a foreign corporation having a certificate of authority under an assumed corporate name restriction, the assumed corporate name (note 3): _____



Eugene "Gene" Moore Fee: \$26.00
Cook County Recorder of Deeds
Date: 08/06/2003 09:57 AM Pg: 1 of 1

2. State of incorporation: ILLINOIS
3. Date that the certificate of dissolution or revocation was issued: _____

4. Name and address of the Illinois registered agent and the Illinois registered office, upon reinstatement:
NOTICE! Completion of item #4 does not constitute a registered agent or office change. (note 4)

Registered Agent JESS E FORREST
First Name Middle Name Last Name

Registered Office 1400 Renaissance Drive #203
Number Street Suite # (A P.O. Box alone is not acceptable)

PARK RIDGE 60068 COOK
City ZIP Code County

5. This application is accompanied by all delinquent report forms together with the filing fees, franchise taxes, license fee and penalties required. (note 1)
6. The undersigned corporation has caused this statement to be signed by its duly authorized officers, each of whom affirms, under penalties of perjury, that the facts stated herein are true. If there are no duly authorized officers, then the persons designated by Section 1.10(b) (2) must sign below and type or print name and title. (All signatures must be in **BLACK INK**.)

Dated JULY 7, 2003

(Month, Day, Year)

By [Signature]

(Any Authorized Officer's Signature)

RUTH I. BURTELL, Pres.

(Print name and title)

ILLINOIS TELEPHONE COMPANY, INC
(Exact Name of Corporation)

ILLINOIS TELEPHONE CORPORATION :
 :
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Exhibit 2



Charles P. Burtell

President

I have been in the building business for over 30 years. My Company, MAR/RUE Builders, Inc. was one of the first to do condominium conversions and joint ventures with three major savings and loans.

The last savings and loan, Talman, eventually was bought out by Citicorp Bank. As president, I was in charge of acquisition and marketing of properties.

In 1986 I helped start a company named Enclosures, Inc. Our company manufactured and distributed equipment and provided technical support and installation services to pay phone vendors throughout the nation. As senior vice-president, I was in charge of production and marketing. We were located in Franklin Park, Illinois in a 25,000 square foot facility before we sold the company in May of 2001.

I began Illinois Telephone Corporation to aggressively pursue the emerging CLEC market. I have since concentrated on developing this company using some key personal I employed at Enclosures, Inc.

With our combined experience, Illinois Telephone has gone from zero to over 5000 telephone lines in just under 4 years, even while training and moving to a different office during the same time period. We are committed to developing Illinois Telephone and I am confident that we will be successful in providing Competitive Telephone Service with excellent customer satisfaction.



Jim Sacino
Vice-President

Graduate of DeVry Institute of Technology, February 24, 1990
Lombard, Illinois
Bachelor of Science in Electronics Engineering Technology

Over the past four years I have been involved in all technical and administrative operations of Illinois Telephone Corporation.

I have 15 years experience in a wide range of technical operations, computer equipment and software including:

- PC Network installation and administration.
- Computer hardware and software repair, upgrades, and troubleshooting.
- PBX system installation and programming.
- PC based voicemail installation and programming.
- Technical writing of software and hardware operation manuals.
- Technical diagram drafting.
- Graphic art design.
- Creating and conducting sales and technical training seminars.
- Trade show displays and attendance.
- Technical systems support for PC's, remote programming software, telephone line provisioning and repair, and billing software.
- Software development.
- New product design and development.
- Purchasing and inventory control.
- Electromechanical assembly and testing.

Programming languages, operating systems, and software applications that I am proficient in include:

Assembly, PERL, VB, Pascal, MS Access, dBase, Fox Pro, DOS, Win 9X, WinNT, WinXP, WinNT Server, Win 2000 Server, SQL 2000, Novell Netware, Corel Draw 10, MS Office, Norton Utilities, Symantec AV Corporate, Norton PC Anywhere, Dreamweaver MX, Flash 5, SBC's WEB-LEX and SBC's EBTA.

I have additional experience in an extremely broad range of application software including billing / accounting software, computer system utility programs, and custom programming interfaces for telephone systems.